



## Questions to Ask When Looking for an Assisted Living Facility



	VIENNA VILLAGE	OTHER FACILITY
<b>Initial observations about facility -</b>		
Does the facility look and <i>smell</i> clean?	✓	
Is the facility quiet, with a peaceful ambiance?	✓	
Are the bedrooms of adequate size?	✓	
Are the bedrooms well-lighted?	✓	
Are the bedrooms neat? Are beds made?	✓	
Is the dining room comfortable and inviting?	✓	
Are outdoor areas (porches, walkways) usable?	✓	
Are the grounds well maintained and attractive?	✓	
<b>Initial observations about current residents -</b>		
Do the residents appear to be well-groomed and clean? Is their hair combed? Clothing clean?	✓	
Do the residents appear to be happy?	✓	
<b>Initial observations about staff -</b>		
Are staff visible and involved with residents?	✓	
Are the staff friendly to you and residents?	✓	
Are staff neatly dressed and well-groomed?	✓	
Do staff appear to be happy and confident?	✓	
<b>Questions to ask concerning staff -</b>		
What is ratio of direct care staff to resident?	<b>During day, the ratio is 1:4.5</b>	
What is the average tenure of current staff?	<b>Over five years</b>	
Are there staff on-site 24 hours per day?	<b>Yes</b>	
Do staff assist with bathing/dressing?	<b>Yes</b>	
Do staff supervise medication administration?	<b>Yes</b>	
Do the residents and their families have easy access to the owners and/or administrators?	<b>Yes, the owners are involved with the Home's day-to-day operations.</b>	
<b>Questions to ask concerning dining facilities -</b>		
May I see a menu?	<b>Yes, menus are posted daily.</b>	
What is the health department sanitation grade?	<b>99 %</b>	
May residents have guests at mealtimes?	<b>Yes</b>	
Are rooms available for residents to meet or have a party with family members and friends?	<b>Yes</b>	
Are beverages and snacks available throughout day and night at no extra charge?	<b>Yes, snacks and beverages are provided at no extra cost.</b>	
Can resident elect to have meals in bedroom?	<b>Yes, if better for the resident.</b>	
<b>General questions -</b>		
Is there an admission fee or security deposit?	<b>No, neither is required.</b>	
Are there appropriate group activities and does someone help residents remember to attend?	<b>Yes, staff remind residents about the many planned activities.</b>	
Is transportation to appointments provided?	<b>Yes at no extra charge</b>	
Who selects the physician for a resident?	<b>Resident chooses own physician.</b>	
Is there a beauty shop on site? Are beauty shop services provided at no extra cost?	<b>Yes, shampoos, haircuts, and manicures are no extra fee.</b>	
Is podiatry service available on site?	<b>Yes</b>	
Is there an additional fee for cable tv service?	<b>No, cable television is free here.</b>	
What are restrictions on visiting residents?	<b>That you do not disturb others.</b>	
Has facility ever been censured by gov't agency?	<b>No</b>	